

## TABLE OF CONTENT

	Page
<b>ABSTRACT .....</b>	<b>i</b>
<b>MOTTO AND DEDICATION .....</b>	<b>ii</b>
<b>PREFACE .....</b>	<b>iii</b>
<b>ACKNOWLEDGEMENT .....</b>	<b>iv</b>
<b>TABLE OF CONTENT .....</b>	<b>v</b>

## CHAPTER I

### INTRODUCTION

A Background of Research	1
B Statement of Problem	4
C Purpose and Significance of Research	4
D Procedure of Writing	5
E Synopsis of the Movie	6
F Definition of the Key Terms	6



## CHAPTER II

### THE VARIOUS THEORY ON STUDY OF UTTERANCES

A Conceptual Framework	8
B Pragmatics	9
C Speech Act	12
D Politeness and Face	14
1 Involvement Strategy	16
2 Independence Strategy	19
E Apology	22
F Apology Strategy	23
Trosborg's Theory of Apology Strategies	23
1 Opting Out	24
2 Minimizing the Degree of Offence	26
3 Indirect Apologies	27
4 Direct Apologies	29
5 Remedial Support	30
G Intensification	32

uin  
UNIVERSITAS ISLAM NEGERI  
SULTAN GUNUNG DJATI  
BANDUNG

## CHAPTER III

### RESEARCH METHODOLOGY

A	Method of the Research	33
B	Data Sources	34
C	Research Instrument	35
D	Data Collection	35
E	Data Analyzes	36

## CHAPTER IV

### **APOLOGY STRATEGIES USED IN *RUSH HOUR 1* MOVIE**

A	Kinds of Apology Strategies	37
1.	Opting out	
a	Explicit Denial responsibility	37
b	Implicit Denial responsibility	41
c	Justification	45
d	Blaming Someone Else	47
e	Attacking the Complainee	49
2.	Evasive Strategy	
a	Minimizing the Degree of Offence	51
b	Querying Preconditions	53
c	Blaming Someone else	55
3.	Acknowledgement of Responsibility	
a	Expression of Lack of Intent	57
b	Explicit Acceptance of the Blame	57
4.	Explanation or Account	
a	Explicit explanation	61
5.	Expression of Apology	
a	Expression of Regret	65
b	Request for Forgiveness	71
6.	Remedial Support	
a	Expressing Concern for Hearer	75
b	Promise of Forbearance	79
c	Offer of Repair	80
B	The Most Effective Apology Strategy	81

## CHAPTER V

### **CONCLUSION AND SUGGESTION**

A	Conclusion	86
B	Suggestion	89

**REFERENCES .....** **90**

**APPENDICES**



**uin**

UNIVERSITAS ISLAM NEGERI  
**SUNAN GUNUNG DJATI**  
BANDUNG