

## TABLE OF CONTENTS

|  |             |
|--|-------------|
| <b>ABSTRACT .....</b>                          | <b>i</b>    |
| <b>DECLARATION OF AUTHENTICITY .....</b>       | <b>ii</b>   |
| <b>APPROVAL .....</b>                          | <b>iii</b>  |
| <b>BIOGRAPHY .....</b>                         | <b>iv</b>   |
| <b>MOTTO .....</b>                             | <b>v</b>    |
| <b>PREFACE .....</b>                           | <b>vi</b>   |
| <b>ACKNOWLEDGEMENT .....</b>                   | <b>vii</b>  |
| <b>TABLE OF CONTENTS .....</b>                 | <b>x</b>    |
| <b>LIST OF TABLES .....</b>                    | <b>xii</b>  |
| <b>LIST OF FIGURES .....</b>                   | <b>xiii</b> |
| <b>CHAPTER I.....</b>                          | <b>1</b>    |
| <b>INTRODUCTION.....</b>                       | <b>1</b>    |
| A. Background .....                            | 1           |
| B. Research Questions .....                    | 4           |
| C. Research Purpose .....                      | 5           |
| D. Research Significances.....                 | 5           |
| E. Research Scope .....                        | 5           |
| F. Conceptual Framework.....                   | 6           |
| G. Previous Studies .....                      | 8           |
| <b>CHAPTER II.....</b>                         | <b>11</b>   |
| <b>LITERATURE REVIEW.....</b>                  | <b>11</b>   |
| A. Concept of EFL Classroom Management .....   | 11          |
| 1. Definition of Classroom Management .....    | 11          |
| 2. Aspects for EFL Classroom Management .....  | 12          |
| 3. Strategies of EFL Classroom Management..... | 16          |
| 4. Problems in EFL Classroom .....             | 19          |
| 5. Handling in EFL Classroom.....              | 23          |
| B. EFL Learners.....                           | 24          |

|  |           |
|--|-----------|
| 1. Characteristics of EFL Learners.....                          | 24        |
| 2. Types of EFL Learners .....                                   | 25        |
| 3. Learning Strategies.....                                      | 26        |
| C. Teacher Strategies in Managing Passive Learners .....         | 28        |
| 1. Effective Strategies in Engaging Passive Learners .....       | 28        |
| 2. The Effect of Classroom Strategies for Passive Learners ..... | 29        |
| 3. Do and Don't in Handling Passive Learners.....                | 31        |
| <b>CHAPTER III .....</b>   | <b>35</b> |
| <b>RESEARCH METHODOLOGY .....</b>                                | <b>35</b> |
| A. Research Approach and Methods.....                            | 35        |
| B. Data Sources.....   | 35        |
| C. Research Sites and Participants.....                          | 36        |
| D. Data Collection Techniques .....                              | 36        |
| E. Data Analysis .....   | 44        |
| <b>CHAPTER IV.....</b>   | <b>47</b> |
| <b>FINDINGS AND DISCUSSION .....</b>                             | <b>47</b> |
| A. Findings.....   | 47        |
| B. Discussion .....  | 71        |
| <b>CHAPTER V .....</b>   | <b>79</b> |
| <b>CONCLUSIONS AND SUGGESTIONS .....</b>                         | <b>79</b> |
| A. Conclusions .....   | 79        |
| B. Suggestions .....   | 80        |
| <b>REFERENCES.....</b>   | <b>81</b> |
| <b>APPENDICES .....</b>  | <b>87</b> |