

TABLE OF CONTENT

Declaration of Ownership	i
Motto and Dedication	ii
Acknowledgement	iii
Biography	iv
Preface	v
Abstract	vi
Table of Content	vii

CHAPTER I INTRODUCTION	1
1.1. Background	1
1.2. Statement of The Problem	4
1.3. Research Objective	5
1.4. Research Significance	5
1.5. Definition of Key Terms	6
1.6. Organization of Writing	6
CHAPTER II THEORETICAL FRAMEWORK	8
2.1. Pragmatics	8
2.2. Speech Act	10
2.2.1. Locutionary Acts	12
2.2.2. Illocutionary Acts	13
2.2.3. Perlocutionary Acts	17
2.3. Speech Context	18
2.4. Politeness Principles	19
2.4.1. Tact Maxim	21
2.4.2. Generosity Maxim	22
2.4.3. Approbation Maxim	22
2.4.4. Modesty Maxim	23
2.4.5. Agreement Maxim	23
2.4.6. Sympathy Maxim	24
2.5. Politeness Scales	24
2.5.1. The Cost-Benefit Scale	25
2.5.2. The Optionality Scale	25
2.5.3. The Indirectness Scale	26
2.5.4. The Authoritarian Scale	26
2.5.5. Social Distance Scale	27

CHAPTER III RESEARCH METHOD	28
3.1. Research Design	28
3.2. Sample of Data	29
3.3. Source of Data	31
3.4. Technique of Collecting Data	31
3.5. Technique of Analysis Data	32
CHAPTER IV FINDING AND DISCUSION	33
4.1. Type of Maxim Politeness	33
4.1.1. Tact Maxim	33
4.1.2. Generosity Maxim	38
4.1.3. Approbation Maxim	41
4.1.4. Modesty Maxim	44
4.1.5. Agreement Maxim	45
4.1.6. Sympathy Maxim	50
4.2. Violation of Maxim	50
4.3. Comparison of Politeness	57
CHAPTER V CONCLUSION AND SUGGESTION	70
5.1. Conclusion	70
5.2. Suggestion	72
REFERENCES	73
APPENDIX	

