CHAPTER 1

INTRODUCTION

This chapter provides explanation regarding the background ideas, motivation, goal, and what to be expected from this research. This section will also include the minimum research parameters regarding what can be gleaned and gained upon the completion of this research paper.

1.1 Background of the Study

Language in general is a tool used to communicate in society. As a tool of communication in both orally and in writing, language can be used to express thoughts, feelings, ideas, and exchange information to interest with each other (Miller, n.d.). Through language, every individual will be connected by shapes the interactions, relationships, and understanding of the world. Linguistics aims to understand the nature of human language, how it is acquired, how it changes over time, and how it is used in different cultural and social contexts (Lohmann et al., 2013).

One form of language use is conversation. Natural conversation is a human verbal activity involving two or more people interacting spontaneously (Yuliawati, 2009). Conversation has an important role in lives. By having a conversation, people can communicate and have some interaction with each other, it can happen anytime and anywhere in human life (Suchman, n.d.). One of the important things in conversation is the process of taking turns to speak, who gets a turn to talk and who gets a turn to listen, then each person changes roles so that the conversation can run smoothly (Wiemann & Knapp, 1975). Understanding and executing the process of taking turns to speak in a conversation can be a challenge for many people. As Cutler and Pearson (Sabat, 2018) said that in order for a conversation to run smoothly, there are several things that need to be taken into account: the speaker

should not take his turn to speak for too long and the utterance he is speaking should be completed without interruption, and at the end of his turn another speaker should take over without starting a pause that is too long . However, your turn to speak in a conversation doesn't always go smoothly. Sometimes interruptions and overlapping occur when more than one participant speaks at the same time.

Turn taking is the way interlocutors take and control their turn in a conversation. Yule (2019, p.128) defines turn-taking as the process of knowing when to start speaking, asking questions, or answering. Turn taking is used to keep the conversation flowing. It describes how speakers change and manage their turns in a conversation. In short, the basic understanding of conversation as we know it is that participants always have a turn to speak. Therefore, the turn to speak is there to regulate the course of the conversation.However, in fact, many people do not obey the rules and do not wait their turn to speak at the right time. Sometimes, the organization of turn-taking is violated. Violations of this kind are called interruptions and overlaps (Huda, 2017). This can be caused by misunderstandings caused by the speaker's message not being conveyed correctly.

One of the spoken languages representing natural human communication interactions is a talk show. Talk show is a type of television or radio program featuring a host interacting with invited guests (Santoso, 2016). On talk shows, the host usually leads conversations with the guests on various topics such as breaking news, politics, pop culture, sports, entertainment, or social issues. The main purpose of a talk show is to provide information, entertainment and different perspectives to viewers or listeners (Ilie, 2001). In *The Ellen DeGeneres Show*, turn-taking is managed by the host, Ellen DeGeneres. Ellen plays the main role as host and is responsible for managing the interactions between herself, the invited guests, and the audience.

Bill Gates is a prominent entrepreneur and philanthropist. He is known as the co-founder of Microsoft, a very successful software company. His success, especially in the world of technology and business, has really inspired many people. His vision for the future of technology motivated many people to pursue their own dreams. Gates also points out that persistence, strategic thinking, and perseverance in achieving goals can lead to great success. In this talk show he also talks about his work and personal life.

While Ellen DeGeneres itself is a famous comedian in America. She was able to make *Ellen Degeneres Show* different from other talk show because of her ability in comedy. Ellen able to deliver monologues which proved amusing and entertaining. Language used on *The Ellen Degeneres Show* is also perfectly suitable for Ellen's character, who is cheerful, funny, naughty, and forthright. For some people (viewers), Ellen's speaking style is considered impolite because it was too straightforward and frontal.

The research builds upon existing theories and research findings related to turn taking strategies and the function of turn taking strategies. Turn taking, as proposed by Stenstorm (1994) refers to as speech exchange systems. According to Stenstorm (1994) turn taking have 3 strategies, including taking the floor, holding the floor and yielding the floor. These theories provide a foundation for analyzing turn taking strategies in *The Ellen DeGeneres show* with Bill Gates as a guest.

The previous research about turn taking that the researcher firt read from Habibi et al., (2020), entitled *"Turn Taking in Mata Najwa Talk Show "Ragu-Ragu Perpu" Episode: A Conversational Analysis"*. The aim of this research is to investigate the key features of turn taking in Mata Najwa talk show about Ragu-ragu Perpu (doubtful of rules of law). In addition, the authors propose to describe the use of turn-taking features between speaker to listener in Mata Najwa talk show. The results indicated that the conversation between seven speakers during the talk

show are dominated by interruptions and overlapping. It indicates that 24 utterances express the existence of interruptions, while 16 speakers show the overlapping.

The second is Thainaphriao., (2022), entitled *"Turn taking strategies in Loukgolf's English Room talk shows"*. The aim of this research is to find out the form and the reason for irregularities performed by the host and the guest in "Loukgolf's English room" talk show. The result of this research indicated that the conversation on the talk show are dominated by taking the turn, yielding the turn and interruption. It indicates that 19 utterances express the existence of taking the turn, 18 data of yielding the turn and also 18 data interruption.

Although this research has the same topic with previous research. The research has difference from previous research, especially in the object. This research contributes to existing literature by specifically focusing on the turn taking present in *The Ellen Degeneres Show*. While previous studies have analyzed turn taking in various contexts, the examination of the manner of speaking by a renowned figure such as Ellen and Bill Gates adds depth and richness to the existing body of knowledge. By examining the use of turn taking strategies in the context of talk show, this research aims to uncover unique strategies and patterns that may contribute to a better understanding of effective conversation techniques.

1.2 Statement of Problem

Based on the background in this research above, the researcher concludes that there are two questions that will be the main focuses on this research, as follows:

1. What are the types of turn taking strategies used in *The Ellen Degeneres show* with Bill Gates?
2. What are the functions of turn taking strategies in *The Ellen Degeneres show* with Bill Gates?

1.3 Research Objective

      Based on the formulation of the research question above, the researcher is intended:

1. To find out the types of turn taking strategies used in *The Ellen Degeneres show* with Bill Gates.
2. To find out the functions of turn taking strategies in *The Ellen Degeneres show* with Bill Gates.

1.4 Research Significance

      This study is expected to be useful for readers and especially the students who study pragmatics to get knowledge in conversation analysis of turn taking strategies. The knowledge of the conversation analysis in this study is usefull to the readers, so they know that there are mechanism or strategies to make the conversation flow well and can apply the knowledge to have a good conversation in daily life. This study of turn taking strategies is also beneficall to the readers to understand how to take the turns and how to analyze and appl strategies in podcast, show, etc. In addition, the readers can apply the knowledge of conversation analysis not just in podcast but also in some places such as daily life, interview, public speaking, classes, and other. Last, this study expect that it can enrich the interest of other researchers to analyze the conversation analysis and use the theory of turn taking strategies in conversation.

1.5 Definition of Key Terms

      This study limits its analysis regarding to the novelty of the study, the researcher focuses on the types of turn taking strategies used and the function of turn taking strategies occur in a conversation between Ellen and Bill Gates on The

Ellen Show. Thus, it is the reason why the researcher chooses the study relating to the turn taking of their conversation which is held on the Ellen Show.

To avoid misunderstanding toward some key terms existed in this research, several have to be explained in the following section:

1. Conversation Analysis

A study case that discusses how to talk or explain something, then talk others respond and speak alternately. It also analyzes how the talk is produced. Conversation analysis uses real data transcription to know the production of talk. The main object of this research is a conversational dialogue in a talk show, therefore, conversational analysis is an important concept for this research.

2. Turn-taking

Turn-taking is how people interact in conversation as speaker and listener and both understand each other, both have time to speak. Turn Taking is important technique to do, and the speaker must understand the structure because if one of them does not understand it, there will be errors in the conversation which is commonly referred to as overlapping or interruptions in turn-taking studies. However, in the context of a talk show where the conversation is non-formal, all kinds of turn-taking can happen and cannot be avoided.

3. Turn-taking Strategies

The term turn-taking strategies are used in this study to show the way the host and guest take and manage their turns in conversation in many ways to make the conversation run smoothly. Turn-taking strategies are how people take turns, the speaker can use several ways such as how to start the turn, to hold the turn and to yield the turn (Stenstrom, 1994).

4. The function of Turn-taking

The function of turn-taking extends beyond the simple exchange of words; it is a vital component of effective communication that contributes to the organization of discourse, mutual understanding, social cohesion, and the fair distribution of speaking opportunities. Turn-taking helps regulate the pace of the conversation. By knowing when to speak and when to pause, participants can control the speed of the interaction, making it more comfortable and comprehensible for everyone involved.