

ABSTRACT

The influence of sub-district separation toward the effectiveness of public services at the office of *Kecamatan Pagaden Barat* in *Kabupaten Subang*

Basically, every human being needs services that cannot be separated from each individual person. The will to get well services does not view wealth or age of the person. All of society layers need best services. This issue became the background of the people in *Kecamatan Pagaden Barat* to have a separation. The people felt that services served by institutions of former sub-district were no longer effective toward the needs of the society. The wide range of working area makes the institution react slowly toward the needs of the society. People felt ignored because they have to wait for a long time yet their needs could be solved effectively.

The purpose of this study is to recognize significant score of sub-district separation dimensions that are the urgent and relevance, procedure, and influential implication toward the effectiveness of public services at the office of *Kecamatan Pagaden Barat* in *Kabupaten Subang*.

This sub-district separation is to form a new sub-district from the former one based on specific conditions. The form of a sub-district is an extending status of an area as a new sub-district in a district or city. A sub-district is formed in a district or city with regional law based on the government. According to Undang-Undang *Otonomi Daerah* number 32 in 2004, regional autonomy is right, authority, and obligation of the region to rule and manage administration and the needs of the society based on the government law.

This study applied associative method with quantitative analysis to find the influence between independent variable with dependent variable. This study was held at *Kecamatan Pagaden* in *Kabupaten Subang*. Data collecting of this study applied questionnaire, interview and observation.

The result of this study showed that there is positive and significant influence between sub-district separation and the effectiveness of public services at *Kecamatan Pagaden Barat*. This result is shown by regression equation as follow $Y = 16.486 + 0.978X_1 + 0.642X_2 + (-0.305)X_3$. The partial hypothesis trial showed that variable X_1 (the urgent and relevance), X_2 (procedure), X_3 (implication) have significant influence with t score 2.101. The simultaneous hypothesis trial from those variables showed significant influence with f score 3.160. Based on the hypothesis trials, it is concluded that sub-district separation influence the effectiveness of public services as much as 64.7% and the rest is influenced by other variable beyond this study.